ServiceAi HQ LLC, doing business as ServiceAi

AI, software and telecom engineering for public agencies.

WHAT WE DELIVER

ServiceAi designs, builds and operates production software end to end: secure multi-role portals, workflow engines with revision-locked approvals and audit trails, AI document intake and voice agents, payment and CRM integrations, and Twilio voice and SMS. Production systems ship with automated tests, signed and replay-protected webhooks, managed secrets and CI gates.

CORE COMPETENCIES

- Workflow and case management
- Applied AI engineering, with human approval on every agent action that sends, spends or publishes
- Public records and data engineering
- Integrations and payments
- Telecom and notifications
- Security and compliance
- Cloud and operations
- Quality engineering: 10,000+ automated tests, CI gates on every change
- Accessibility: WCAG 2.1 and 2.2 AA and Section 508 practices
- Websites, portals and native apps
- Training and adoption

FAST AWARD PATH

A certified Small Business (Micro), so a California department can award $5,000.01 to $249,999.99 directly after two SB/DVBE quotes. No formal bid. Gov. Code 14838.5; State Contracting Manual Vol. 1, 14.05.3.

HOW TO BUY

Email the need to info@serviceaihq.com; fixed-price quote within two business days; second SB/DVBE quote; purchase order or Std. 213. Purchasing cards and ACH accepted. Net 30. Invoiced by approved milestone, never in advance of delivery.

IDENTIFIERS

Legal name	ServiceAi HQ LLC, doing business as ServiceAi
Small Business (Micro)	DGS 2055734
DUNS	149948503
UEI	D7RFAET9DVY1
Primary NAICS	541511
Location	Los Angeles, California

NAICS CODES

541511 Custom Computer Programming Services *(primary)*

541512 Computer Systems Design Services

541519 Other Computer Related Services

541611 Administrative Management and General Management Consulting Services

518210 Computing Infrastructure Providers, Data Processing, Web Hosting, and Related Services

611420 Computer Training

CERTIFICATIONS

Certifications and business licences, from the vendor record dated 2026-11-17

CERTIFICATION OR LICENCE	STATUS	VALID THROUGH
California Small Business (Micro) Department of General Services · DGS 2055734	● Current	2029-10-31
City of Los Angeles Small Business Enterprise (SBE) Bureau of Contract Administration, via RAMP LA · RAMP 227055	● Current	2029-10-31
City of Los Angeles Emerging Business Enterprise (EBE) Bureau of Contract Administration, via RAMP LA · RAMP 227055	● Current	2029-10-31
Port of Los Angeles Very Small Business Enterprise (VSBE) Bureau of Contract Administration, via RAMP LA · RAMP 227055	● Current	2029-10-31
City of Los Angeles business tax registration Office of Finance	● Current	2027-02-28
City of Santa Monica business licence City of Santa Monica	● Current	2027-06-30

CONTACT

info@serviceaihq.com
(323) 863-6989
Los Angeles, California

Status lines are read from the vendor record at build time. Vendor registrations are listed on the briefing page.